



Meal Volunteer Program FAQ

What is the meal volunteer program? It is the perfect opportunity for your group or organization to provide a delicious and healthful meal to the residents of HOPE.

MVP Packages

- **Ready 2 Serve** - You can serve a meal prepared by our culinary team.
- **Heat & Eat** - You can prepare a meal off site and deliver it to HOPE Community to be served or, if you wish, you may serve the meal.
- **Ultimate Culinary Experience** - You can prepare a meal with assistance from our culinary team.
- **Pick Up The Check** - You can make a monetary or food donation to the program to be used at HOPE Community.
- **Custom** – Tell us how you want to help, and we will create a great opportunity for you.

How do I set up a volunteer date and time? Call the HOPE Community Food Service office at 850-205-6009 or send an email to kitchen@bigbendhc.org. We will contact you within 24 hours to discuss your options and opportunities.

Do I have to commit to the same day of the month or can I volunteer as my time permits? You do not have to commit to a specific day of each month. Realizing that everyone's schedule is very busy, we appreciate that you are willing to help our program succeed. Should you choose to commit to the multiple meal preparation dates, we will be more than happy to create a schedule that works best for you.

What can I expect from the HOPE Community team when I come to fulfill my volunteer experience? The HOPE culinary team will assist with menu planning, make shopping recommendations, provide recipes formulated to prepare large quantity meals, and assist in any way necessary to ensure success.

When you arrive, there will be someone in the kitchen waiting to greet you. In the event you ring the bell at the back door and no one answers, go to the Administration Building (the brick building) during regular business hours for assistance. If you are arriving during non-traditional business hours, or on a Saturday or a Sunday evening, please go to one of the dormitories for assistance. A team member will be available to assist you.

If you are a first time volunteer and have not been exposed to the state of the art commercial kitchen of HOPE Community, you will be given a tour of the facility and assistance will be provided to ensure a fruitful and pleasant experience. If you have any questions or concerns during your meal preparation session, please consult with the food service team. Our goal is to provide high quality, well-balanced meals to our residents daily. We need your support to continue our successful program. We are committed to making your experience rewarding and pleasurable.

What time should I arrive on my scheduled day? Dinner is served promptly at 5:30PM and lunch is served at 12PM. Depending on the package selected, we recommend you arrive 15 – 90 minutes prior to serving time.

- **Ready 2 Serve** – 15 minutes prior to service
- **Heat & Eat** – 30 minutes prior to service
- **Ultimate Culinary Experience** – 60 – 90 minutes depending upon planned menu